

Hello Mentee,

Welcome to your mentorship programme journey!

We will be requiring a £50 pound deposit to secure your mentee slot, which must be paid via Stripe.

If you fulfil the Terms and Conditions listed below, you will receive a certificate of completion of the mentorship programme and your **deposit refunded** within 30 days of submitting the final survey. If you do not fulfil the below criteria, your participation in the mentorship programme may be terminated without any liability or refund of the deposit.

**Terms & Conditions:**

30 days following submission of your final survey, your deposit will be refunded to you if you fulfill all the following conditions:

- Completed the 2 feedback surveys (mid-program survey and final survey)
- Attended at least 5 mentor sessions in any 6-month period
- Made an effort to arrive on time for meetings, and if you must cancel, have contacted your mentor with reasonable advance notice.
- Adhered to professional behaviour and acceptable and non-discriminatory conduct when communicating in and out of sessions, and demonstrated respect for your mentor.

We make no guarantees that we are able to match all applicants. If you wish to end the mentoring relationship at any time or be matched with a different mentor, please let us know and provided such notice is given within 60 days of the start of the programme we will refund any deposit paid unless you have already benefitted from the mentorship programme. Any request past that timeline will not be refunded.

If unforeseeable circumstances occur, please let the BYP Mentorship team know at: **mentorship@bypnetwork.co.uk**